Overview

The Volunteer Learning Center is an American Cancer Society training resource designed exclusively for all Society volunteers. It is a website volunteers can use to access trainings that will help prepare them for their volunteer roles. Having one, centralized site gives all Society volunteers an up-to-date and consistent learning experience.

The trainings on the site provide volunteers with functional skills so they can be successful in their specific roles. The site also helps educate volunteers on other American Cancer Society programs and events, and further develops their knowledge as a Society volunteer and representative.

Target Audience

American Cancer Society volunteers will be able to access training resources using this site. Any volunteer with an email address can access the website.

Course Categories

There are currently more than 60 courses that can be found on the Volunteer Learning Center. Some of the main topics you will find training resources for include:

- Road To Recovery®
- Reach To Recovery®
- Hope Lodge®
- Circle Of Life™
- Relay For Life®
- Making Strides Against Breast Cancer®
- Volunteer Staff Partnership
- Privacy Guidelines and Compliance

Site Basics

- Volunteers are able to use the site by creating their own profile, including a username and password. After completing a profile, users can register for eLearnings and webinars. Users can update and personalize their own profile anytime.
- Finding courses is easy! There is a “find courses” tab on the main navigation bar. From there, users can click on various course categories to explore available eLearnings, and sign up for upcoming webinars.
- Users are able to view all of their course activity in the “my learning” section on the main navigation bar, including their in-progress courses and upcoming learning courses they are registered for. Additionally, a learning transcript is available to view and download.
- The “my calendar” feature allows users to subscribe to calendar entries so that trainings will appear on their own personal computer calendar.

Site Support

Site support is offered for volunteer users via phone at 1-855-227-9321. Specialists at the National Cancer Information Center are available to assist with site navigation and resetting profile passwords.