AMERICAN CANCER SOCIETY DAY AT THE BALLPARK

FREQUENTLY ASKED QUESTIONS

Q. How do I order tickets?
A. Tickets must be purchased in advance my mailing or faxing the included order form with check or credit card number.
** There will be no online purchase available this year!*

Q. Will all my seats be together?
A. Yes – you select the section and the tickets will be provided. Please let our White Sox contact know if you have any concerns: MRourke@chisox.com

Q. How do I get my tickets?
A. Because you are purchasing directly from the White Sox, tickets will be delivered directly to you.

Q. How will my event & team get fundraising credit?
A. The White Sox will be sending one check which will be allocated out according to our tracking spreadsheet. Team Members will be asked to ***scan a copy*** of their order form to Natalie Brzoza, Event Coordinator in the DuPage office, who will maintain a master tracking sheet. RFL and Community Event Community Managers will be sent donation control sheets weekly to ensure proper credit is given for estimated revenue purposes.
(**NOTE:** Don't forget to scan a copy to us for verification purposes before you send your order in! We will not be submitting orders for security purposes, only crediting the participant/team/event for the purchase.)